

Innovation recognised

Everyone has a “panelbeater horror-story”. Getting the car back on the road after a crash can be a time-consuming and frustrating experience for the general public and for business fleets.

Crash Brokers provides a free service for customers that takes away that burden and uncertainty when car accidents happen, providing an accident management service to co-ordinate everything from the point of impact through to the day of re-delivery. The service operates 24/7 nationwide and includes free pick-up and delivery, and free replacement vehicles so customers never need to leave their home or office. Insurance brokers immediately recognised the value Crash Brokers’ service provides and actively refer clients for assistance. Crash Brokers’ expertise and independence has been recognised by the industry in a recent nomination for the annual IBANZ (Insurance Brokers Assoc. of NZ) Awards. Two nominations have been received, for the categories “Best Support Service to the Industry” and “Best Innovation”. The submission states that “Crash Brokers is one of the best industry innovations in decades”.

Crash Brokers currently handle cases for all insurance companies but are very selective about the collision repairers they deal with. Director Karen Knight is a veteran of the panelbeating industry and personally audits all Crash Brokers’ service providers to ensure standards are achieved and maintained consistently.

