



## Free Accident Management — a first in NZ

Since Crash Brokers Ltd launched their innovative accident management/collision repair service in late 2004 they have caused quite a stir in the Auckland market, and attracted an avalanche of media attention. Crash Brokers has become the collision repair service provider of choice for self-employed professionals, SME's and fleet operators of all sizes.

Director, Karen Knight, is from the panelbeating trade, owned one of the largest collision repair facilities in Auckland and has also worked extensively in fleet management. She says the experience of operating on both sides of the equation, both as service provider and customer, provided a unique insight into the issues faced by both parties and resulted in the development of the Crash Brokers service concept.

Knight, says accident management is an obvious choice for out-sourcing as it is time-consuming – it can take as much as four hours of administration time to manage a single incident, from the point of impact to re-delivery of completed repairs. In addition, most organisations don't have the dedicated in-house technical expertise to ensure an optimum service experience and/or guarantee a high quality solution. Crash Brokers are only too pleased to take on the task, and will save you time, stress, and money – and the best part is – their service is **free of charge** to the customer, with no hidden fees, contracts, or obligations.

Crash Brokers' operates a network of collision repair facilities from Orewa to Drury, all meeting strict criteria both in technical quality and customer service. Knight claims this model provides a scale that ensures instant response, priority service and an enormous resource in terms of courtesy cars suitable for business use.

Most of the New Car Dealerships in Auckland share Crash Brokers quality focus, and endorse and promote the service to their customers. In addition, Crash Brokers is preferred supplier to the Real Estate Institute, the NZ Institute of Chartered Accountants and the Institute of Directors – testimony to their ability to ensure seamless mobility after an accident, and eliminate the inconvenience from a very inconvenient situation!

Crash Brokers also provides accident management to a number of medium sized car leasing companies, including Lease Car Ltd and Driveline. All seem to agree on one thing – running around organising panelbeaters, insurance assessments and alternative transport is not the smart way to do business – using Crash Brokers one-call 24/7 free service is!

Contact Crash Brokers for a free introductory pack and some handy accident management resources for your business vehicles – before you need them!