

# CRASH BROKERS TO THE RESCUE

No-one plans to have a car accident, but unfortunately it is one of life's inevitabilities. It can also be one of the most difficult, frustrating and disappointing experiences for car-dependant professionals, and is a common theme of complaint for REINZ members.

REINZ Auckland Region is pleased to announce a significant new addition to our Partner Suppliers that will make the nightmare of car accident repairs a thing of the past. We are all aware that our industry is a 7 day/week operation. Your car is your office; an indispensable tool and an integral element of your professional presentation. Your vehicle is also a valuable asset and it's serviceability must be maximised if you are to receive the most value for your investment. Poor quality repairs, extended time-off-the-road, or lack of mobility are all costs you don't need.

We have negotiated a service package with Crash Brokers that includes full accident management and ensures uninterrupted vehicle mobility. Crash Brokers is the answer to the dilemma facing members when having to resolve the many technical and logistical problems after a car accident. Their value proposition to you is high technical quality and exceptional service with no inconvenience whatsoever - this is a one-call solution. They do all the behind-the-scenes work for you, and guarantee you will receive the red-carpet treatment. The service is backed by their extensive industry experience, independence, and the considerable leverage they have within the sector.

Crash Brokers operate a network of high-performing collision repairers covering the Greater Auckland area, serving all insurance companies, and all vehicle types. This is a unique premium service, it is **FREE** to you the customer, and includes:

- **FREE** late model courtesy car
- **FREE** pick-up and delivery
- **FREE** car valet at completion
- Instant 24/7 response and priority service
- Sound technical advice
- High quality collision repairs
- Repair process delays and lags eliminated
- Time-off-the-road reduced to a minimum
- Written workmanship guarantee
- No inconvenience

The collision repair industry is largely unregulated and it can be extremely difficult for anyone but the experts to identify and access high quality service providers. There are hundreds of 'panelbeaters' in the Auckland area alone,



ranging from the 5-star to the no-star - can you tell the difference? Free yourself to focus on business, and leave Crash Brokers to take care of the problems for you. Crash Brokers service cannot be beaten - you can see more on their web site [www.crashbrokers.co.nz](http://www.crashbrokers.co.nz).

The Crash Brokers service package and **VIP Customer card** was included in the August edition of REINZ News.

The card is your key to trouble-free collision repairs. Keep it with you, it provides a service summary which links to the REINZ VIP Customer page on the Crash Brokers web site, explaining your full service entitlements, procedures, terms and conditions. The secure page is accessed by entering the **username: Auckland** and **password: REINZ**.

Whilst not wishing bad luck on anyone, if you do ever require those unfortunate car accident repairs, we recommend Crash Brokers' service to you.

Please call Crash Brokers' director Karen Knight if you need further information or any assistance. Karen has over 20 years experience in the collision sector and very high credibility within the industry. She will extend every courtesy, keep you mobile, and will save you time, stress and money.

